



सत्यमेव जयते

मुनाफाखोरी-रोधी महानिदेशालय  
(केन्द्रीय अप्रत्यक्ष कर एवं सीमा शुल्क बोर्ड)  
राजस्व विभाग, वित्त मंत्रालय  
दूसरी मंज़िल, भाई वीर सिंह साहित्य सदन  
भाई वीर सिंह मार्ग, गोल मार्केट, नई दिल्ली -110001  
**Directorate General of Anti-Profitteering**  
(Central Board of Indirect Taxes and Customs)  
Department of Revenue, Ministry of Finance  
Second Floor, Bhai Vir Singh Sahitya Sadan  
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F. No. A-19011/17/2018

Date: 08.03.2019

**Tender Notice**

This Directorate General, having its office in New Delhi only, hereby, invites quotations from Firms/Organizations for comprehensive maintenance for the following Air Conditioners including their remote and Stabilizers as detailed below:-

**List of Air conditioners and Stabilizers covered under AMC**

S.NO	Make & Model	Period	Quantity
1.	Voltas Ductable Air Conditioners 7.5 Ton	1 YEAR	2
2.	Voltas Cassette Air Conditioners 2.0 Ton	1 YEAR	2
3.	Voltas Slim Line 3.0 Ton Split AC (with stabilizer)	1 YEAR	1
4.	Voltas 2.0 ton HW Split AC(with stabilizer)	1 YEAR	3
5.	Voltas 1.5 ton HW Split AC(with stabilizer)	1 YEAR	2
6.	Voltas Window type AC(1.5 TON) (with stabilizer)	1 YEAR	2
7.	Voltas Window type AC(1.5 TON) (with stabilizer)	1 YEAR	1

**TERMS and CONDITIONS**

The bidders should have been successfully providing AMC to Central/State Government Departments / Public Sector Units and other reputed offices for at least last 5 years. List of client and contract letters of the work done may be submitted at the time of submission of the quotation.

Earnest money amounting to Rs.50,000/- in the form of Bank Draft in favour of D.G.Anti-profitteering, New Delhi should be accompanied with tender document. Tenders received without earnest

All the repairs and servicing of Air conditioners and Stabilizers shall be carried out on site at the place where it is located. No Air conditioners shall be removed from the office premises without informing/ obtaining permission from the Competent Authority. The Contractor shall be responsible for the loss of any Government property owing to negligence on his or his representative's part while maintaining the machines under contract.

In exceptional circumstance where the Air conditioners is /are to be taken to vendor's premises / service centre for repairs, stand-by arrangement will have to be made. The equipment being, taken to the workshop for repair would be at vendor's own risk and expenses.

Any damage or loss caused to the connected equipment or their parts due to negligence, mishandling shall be made good by the vendor either by payment in cash the prevailing market price of that items or by a new one of the same / higher make and specifications.

The contract would be for one year with effect from the date of award of the contract on the terms & conditions as at the time of award of the contract. However, this would be subject to satisfactory performance. There would be a review after every three months of the performance and the continuation of the contract would be made on an annual basis. **The contract may be renewed for a further period of one year with same terms and conditions, if the Department is satisfied with the functioning of the vendor.**

This tender is not transferable. Further clarification(s) if any, may be obtained from Superintendent (D.D.O) of the Directorate General of Anti-profiteering.

The vendor may inspect the area to ensure that Air conditioners to be put under this AMC are in working condition.

In case the contracting vendor is not able to accept the contract after it is awarded or if it is not able to do the work after accepting the contract such firm will be liable to pay the damage to Department including the cost which the Department will have to incur for getting such work done. The EMD of defaulting vendor would also be seized by Department.

The above act of backing out would automatically debar the vendor from any further dealing with Department / Government of India (Black-list) and the security money for this would also be forfeited .

The Department reserves the right to reject any or all the tenders.

The contract may be terminated summarily by this Department at any point of time by serving a 30 day notice with or without assigning any reason (s), if the work of the contracting vendor is found unsatisfactory during the currency of this contract. In this connection the decision of Competent Authority of this office shall be final and binding on the firm.

The Department shall have right to inspect vendor's site to assess infrastructure before awarding the Comprehensive on site AMC

If the company fails to repair / replace the Air Conditioners within one day, the said work may be got repaired from other Company / Firm / Agency and made functional and the expenditure incurred thereon shall be recovered from the company, apart from the penalty levied as stated in preceding clause. This may even entail termination of the contract and forfeiture of security deposit.

### **Payment**

No advance payment will be made in any case. The payment of AMC will be released quarterly (after deducting penalty if any) on satisfactory completion of maintenance work. Penalties can be deducted from next quarter payments, if not deducted earlier. The payment will be made after proper deduction of TDS as per prevailing rules / rates.

Any payment made in excess will have to be refunded by the Company to Department in the event of termination of contract.

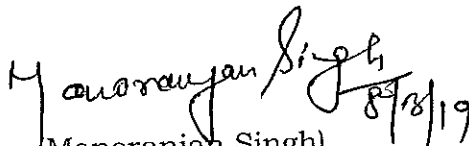
The company will not have any legal right to proceed against department in the event of late payment due to unforeseen reasons.

The payment will be made through RTGS. For RTGS payment you are requested to submit the Bank details like Account Number, Bank Name, Branch, IFS Code of the Branch.

### **Submission of Bids**

The Bidders are requested to submit their quotations in a sealed cover super- scribed "Tender for Annual Maintenance Contract for Air Conditioners etc." to the undersigned latest by 11 A.M. of 29.03.2019. The Bids shall be submitted in two parts: Technical bid and Commercial Bid. In the Technical Bid the bidder will submit documents to indicate their technical competence for carrying out the maintenance work alongwith the Bank Draft for earnest money. Original copies may be produced for verification at the time of opening of the bid or later, on being requested. The commercial Bid shall indicate the charges quoted for maintenance with all the relevant terms and conditions. The Bidders may inspect the site and the machines on any working day between 11.00 A.M and 4.00 PM. They may contact Shri Sachin Kodnani, Superintendent (D.D.O), for this purpose.

The sealed Bids will be opened by the Tender Committee in the Conference Hall of this Office on 29.03.2019 at 03.00 PM. The bidders are requested to be present at the time of opening of the bids at the aforesaid date and time to witness the proceedings. Bidders may send their representatives with authorization letter also.

  
(Manoranjan Singh)  
Assistant Commissioner

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